

WELEARN SUBSCRIPTION & FREE TRIAL TERMS

Last Updated: 28 September 2026

These Subscription & Free Trial Terms ("Subscription Terms") apply to paid subscriptions and free trials offered through the WELEARN mobile application ("WELEARN", the "App" or the "Service"), operated by ZENTIX PTE. LTD. ("ZENTIX", "we", "us" or "our").

These Subscription Terms form part of the WELEARN Terms of Use.

1. Free Trial

WELEARN may offer eligible users a one-month free trial of its paid subscription.

The free trial begins when the user successfully starts the trial and continues for approximately one month, subject to Apple's subscription processing, billing and applicable App Store rules.

For example, if a user starts the free trial on 10 September, the trial will generally end around 10 October.

The exact trial end date, renewal date and applicable billing information will be determined by Apple's subscription system and may be displayed in the App Store and/or within the WELEARN subscription interface where applicable.

Unless otherwise stated, each user may only use one free trial for the same subscription offer.

2. Subscription Features and Usage Limits

The WELEARN paid subscription includes the following monthly usage allowances:

- 10 learning sessions per month
- 10 Snap & Solve uses per month

These allowances reset at the beginning of each subscription billing period.

Unused learning sessions and Snap & Solve uses do not carry forward to the following billing period.

A "Snap & Solve use" means one use of the Snap & Solve feature to submit an image or question for processing.

A "learning session" means one session counted by WELEARN's applicable usage system. The way a session is counted may depend on how the feature is used and may be described within the App.

WELEARN may apply reasonable technical limits to prevent abuse, misuse or circumvention of subscription limits.

The specific features, usage allowances and limits included in a subscription may be updated from time to time in accordance with these Subscription Terms and the WELEARN Terms of Use.

3. Automatic Conversion to Paid Subscription

At the end of the one-month free trial, your subscription may automatically convert to a paid subscription unless you cancel before the trial ends.

The applicable subscription price, billing frequency and renewal terms will be displayed before you confirm the subscription.

By starting a free trial, you acknowledge that you may be charged for the paid subscription after the trial period if you do not cancel before the applicable renewal date.

4. Subscription Renewal

After the free trial, the subscription will automatically renew at the applicable subscription price for each subsequent billing period unless cancelled.

Your Apple Account will be charged for the subscription in accordance with Apple's applicable subscription and payment procedures.

The subscription will continue to renew until cancelled.

5. Managing or Cancelling Your Subscription

You may manage or cancel your WELEARN subscription through your Apple Account's subscription settings.

To avoid being charged for the next billing period, you should cancel your subscription before the renewal date specified by Apple.

Deleting the WELEARN App from your device does not automatically cancel your subscription.

6. What Happens After Cancellation

If you cancel your subscription, you will generally continue to have access to paid subscription features until the end of the current paid subscription period, unless otherwise stated by Apple or ZENTIX.

After the subscription period ends, your account may revert to the features and usage limits available under the WELEARN free tier.

Cancellation of a subscription does not automatically delete your WELEARN account or learning data.

Your learning history, uploaded content and account information may remain associated with your WELEARN account in accordance with our Privacy Policy, unless you request account deletion or applicable law otherwise requires retention.

7. Subscription Price

The applicable subscription price will be displayed in the App Store before you confirm your purchase.

Prices may vary depending on your country or region and may be subject to applicable taxes.

ZENTIX may change subscription pricing from time to time. Where required, Apple will provide appropriate notice of price changes before they take effect.

8. Payment

Subscriptions purchased through the Apple App Store are billed through the user's Apple Account.

ZENTIX does not directly process or store the user's full payment-card information for App Store purchases.

Your purchase and payment are also subject to Apple's applicable terms, conditions and subscription procedures.

9. Refunds

Subscription payments made through Apple's App Store are subject to Apple's applicable refund policies and procedures.

If you wish to request a refund for an App Store purchase, you should submit the request through Apple's available refund process.

ZENTIX does not guarantee that a refund will be granted.

10. Free Trial Eligibility

We may change, suspend or withdraw free-trial offers at any time where permitted by law.

We may also restrict eligibility where we reasonably believe that a user has previously used the same or a substantially similar free-trial offer.

Free-trial eligibility may also be determined by Apple or the applicable App Store system.

11. Changes to Subscription Features

WELEARN may change, add or remove features or usage limits included in a subscription from time to time.

Where a change materially reduces the benefits of an existing paid subscription, we will provide appropriate notice where required by applicable law.

Changes may include adjustments to:

- Learning session limits;
- Snap & Solve limits;
- AI-powered features;
- Available subjects;
- Learning reports;
- Question banks;
- Other subscription features.

12. Account Deletion

Deleting your WELEARN account does not necessarily cancel an active App Store subscription.

You should separately cancel your subscription through your Apple Account before deleting your WELEARN account to prevent future subscription charges.

Account deletion and the treatment of personal information are governed by our Privacy Policy.

13. Children's Subscriptions

WELEARN may be used by children and younger learners.

Where a WELEARN account is used by a child, a parent or legal guardian should supervise the child's use of paid subscription features.

Where parental consent or other requirements apply to a child's purchase or subscription under applicable law or Apple's requirements, those requirements must be satisfied before the purchase is made.

Parents and legal guardians are responsible for monitoring subscriptions associated with accounts they permit children to use, where applicable.

14. No Guarantee of Learning Results

A paid subscription provides access to the applicable WELEARN features and usage allowances.

Purchasing a subscription does not guarantee:

- Improved academic grades;
- Examination results;
- Admission to a school;
- Passing an examination;
- Achievement of a particular score; or
- Any particular educational outcome.

WELEARN is a learning and practice tool and is not a replacement for qualified teachers or educational professionals.

15. Relationship with Other Terms

These Subscription Terms should be read together with:

- The WELEARN Terms of Use; and
- The WELEARN Privacy Policy.

If there is a conflict between these Subscription Terms and the Terms of Use specifically concerning subscriptions, these Subscription Terms will apply to the extent of that conflict.

The Privacy Policy governs how personal information is collected, used, stored and processed.

16. Contact Us

For questions regarding WELEARN subscriptions, please contact:

ZENTIX PTE. LTD.

Singapore

Email: info@zentix.com.sg

End of WELEARN Subscription & Free Trial Terms